



**MEDIA RELEASE FOR IMMEDIATE DISTRIBUTION**

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**NT community housing sector moves to strengthen evidence of its impact.**

Community Housing Providers make a significant contribution to the lives of Territorians every day. A report released today provides the first roadmap for measuring and demonstrating that impact consistently across the Northern Territory.

Prepared by the Australian Housing and Urban Research Institute (AHURI) with funding from the Northern Territory Government, *Establishing a Sector Data Approach for Urban Community Housing in the Northern Territory* identifies practical ways to better use existing data, reduce duplication, and develop shared indicators that reflect the outcomes Community Housing Providers deliver, from sustaining tenancies and preventing homelessness to supporting stronger communities.

*"It's a reasonable expectation that Community Housing Providers demonstrate their impact, the challenge is that much of the information already exists, but it sits across different systems, is collected for different purposes, and is often too often focused on compliance rather than outcomes that matter to communities."* Said CEO of NT Shelter, Annie Taylor. *"This report isn't about creating more reporting, it's about identifying what we should be measuring and building the foundation to do it properly."*

AHURI Managing Director Dr Tom Alves said: *"There are close to 2,000 dwellings in the Northern Territory managed by Community Housing Providers. Now there is a consistent framework to measure the important contribution they make. Realising the value from this work to track community housing performance, capacity, and impact is relevant not just to the Northern Territory but to the rest of Australia, offering an approach organisations in other states could adopt."*

The report finds that while Community Housing Providers already collect significant amounts of information, many of the sector's most important contributions (tenancy sustainment, early intervention and community wellbeing) have been difficult to measure consistently across the Territory.

The report identifies practical ways to better connect existing information, reduce duplication, and develop agreed indicators that give government, the community and the sector itself a clearer picture of performance and impact.

NT Shelter intends to work with Community Housing Providers, government and national partners to progress the report's recommendations, including establishing a sector Data Working Group.

Ms Taylor said the report was the start of a longer conversation, not the end of one.

*"This report is not the end of the conversation; it is the beginning. The sector has an important story to tell. This report gives us the guidance on the next steps to tell it properly."*

NT Shelter will host a public webinar next month to discuss the report's findings and next steps. Details to be confirmed.

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**Further information to support Media Release: Information about Community Housing Providers (CHPs)**

CHPs are independent, regulated, not-for-profit organisations that manage social and affordable housing in the Territory. They are not government agencies and they are not private landlords. They are part of the housing system specifically designed to house people that the private market cannot reach.

Community housing is nationally regulated through the National Regulatory System for Community Housing (NRSCH). All CHPs in the NT are registered, independently assessed and subject to ongoing compliance requirements.

Community housing is not just about providing a roof. CHPs invest in tenant support because sustained tenancies, ones that don't fail, are better for renters, better for neighbours, and better for the housing system as a whole. As an example, Mission Australia Housing NT is running an \$850,000 government-funded tenancy support pilot in Darwin.

The evidence shows early intervention works.

That is what good tenancy management looks like in practice.

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**Download Report:** [Establishing a Sector Data Approach for Urban Community Housing in the Northern Territory](#)